Rural and regional School Travel Passes

2016/17

• Your child may be eligible for free travel between home and school
• After 12 May 2016 you need to apply online for school travel passes

Want to know more?
For more information visit transportnsw.info/school-students or call 131 500
For help in your language, call the Translating and Interpreting Service (TIS) on 131 450.

Information correct as of April 2016. Printed on recycled paper.
What’s new
From 12 May 2016, applications for school travel passes in rural and regional NSW will need to be completed online instead of using paper forms.
This change makes it easier to apply, as you only need to complete one form that covers all situations, including journeys that involve multiple transport operators or modes of transport.
It’s also easier for schools and bus operators, as Transport for NSW will now handle the applications.
This change only affects the application process; no changes to any public transport services are planned.

Who can apply?
To be eligible for a school travel pass, students may need to live a minimum distance from their school:

Years K-2 (Infants)
There’s no minimum distance.

Years 3-6 (Primary)
1.6km straight line distance or 2.3km walking.

Years 7-12 (Secondary)
2.0km straight line distance or 2.9km walking.

Who needs to apply
Most students who already have a school travel pass in 2016 won’t need to re-apply for next year.
However, you need to update student details online if the student:
• Is moving from Year 2 to Year 3
• Is moving from Year 6 to Year 7
• Is changing schools or campuses
• Is changing address

How to update your details
If the student already has a school travel pass and their address, school or name changes, or the student is entering Years 3 or 7, you will need to update your details at apps.transport.nsw.gov.au/ssts/updatedetails.

How to apply for a new travel pass
Applications for 2017 open from the start of Term 4, 2016.

Step 1
Once you have confirmed your 2017 school enrolment, complete the online application form at transportnsw.info/school-students, nominating your home address and which bus company or transport operator the student needs to travel between home and school.

Step 2
Print, sign and date the completed application, then return it to the student’s school for endorsement.

Step 3
The school then sends the endorsed application to Transport for NSW. You will receive an email confirming the outcome of your application. If the application is approved, Transport for NSW will inform your local bus or transport operator who will send a school travel pass to the student’s school, or in some cases, to the student’s address.

A parent or guardian must apply for students 15 years and under. Students 16 years and over must apply for themselves.

Frequently asked questions
Can I still apply using a paper form?
Carbon copy forms are no longer being accepted after Term 2, 2016. To download a paper form visit apps.transport.nsw.gov.au/ssts.

How can I apply if I don’t have internet access?
Call 131 500 for assistance with your application.

Is a school travel pass valid outside school hours?
School travel passes are only for travel to and from school. So for travel after hours, on weekends or during school holidays, students will need to purchase a ticket.

What if there’s no public transport in my area?
In areas where there is no public transport, eligible NSW residents may receive a subsidy for transporting the student to school by private vehicle. For details visit transportnsw.info/school-students.

How do I apply if the student is in a shared parenting situation and needs to travel from two addresses?
Each parent (or the student if aged 16 or over) needs to make a separate application for each address. The same eligibility criteria apply.